

Invoice#: _____

RETURN/EXCHANGE FORM

Date: _____

Customer Name: _____
First Name *Last Name*

- Return (for a refund)
- Exchange (see below)

Reason for Return or Exchange:

- Didn't like fit
- Didn't like garment
- Need a different size
- Changed your mind
- Received wrong item(s)
- Damaged/Defective
- Other

We Recommend:

If you would like to exchange an item, we recommend you reorder the item online and handle your original purchase as a return for refund. This will prevent an out of stock situation.

Return Address:

eFashion Solutions
80 Enterprise Ave. South
Secaucus NJ, 07094
ATT: Return Dept.

Exchange item(s) for:

| Original Style # | Color | Size | Price | | New Style # | Color | Size | Price | Comments |
|------------------|-------|------|-------|---|-------------|-------|------|-------|----------|
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PLEASE NOTE: RETURNS WILL ONLY BE ACCEPTED WITHIN 35 DAYS OF YOUR INVOICE DATE. All returns MUST have original tags, attached, unworn, and in re-saleable condition. In addition, we recommend sending your return via US Postal Insured Priority mail or UPS as we are NOT responsible for lost packages. To prevent lost or damaged merchandise ALL jewelry MUST be returned in a box or it may be refused. Please see our Return Policy for more information.

Return Policy

- Every garment is satisfaction guaranteed or you may return it for a return of the item price (not including shipping)
- Customers will be responsible for all shipping costs unless the garment(s) received was damaged
- All returns must be sent back within 35 days of the invoice date
- Any returns sent back after the 35 day period, must be an Exchange only (within a reasonable period of time)
- All returns MUST be in saleable condition and include its original plastic packaging with tags attached.
- Invoice # and Billing Name must appear on the Return/Exchange Form
- If you no longer have a copy of your invoice or Return/Exchange Form and wish to obtain one, please request one by emailing: returns@efashionsolutions.com
- We are sorry but when exchanging items, credit can only be used per invoice amount, not combined with multiple returns

How to Return

- All Merchandise must be returned to:
eFashion Solutions
80 Enterprise Ave. South
Secaucus NJ, 07094
ATT: Returns Dept.
- Fill out the Return/Exchange Form and a copy of your invoice enclosed in your package
- In a sealed insured package, mail your package to e-Fashion Solutions (address provided above) along with the return form.
- You will be notified via email once your return/exchange has been received and a credit or exchange has been processed.
- Please note that your exchange item may be out of stock by the time your return is received. You can enter in multiple style #s on the return/exchange form and note in comments which is your 1st, 2nd, 3rd choices.

Return questions: returns@efashionsolutions.com
Customer Service: 800-755-2119